



Nurse Call Solutions

Arca Business Centre
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Customer Order Form

Please fill in this form and either Fax or Post back to us. Someone will be in touch with you soon afterwards to arrange payment and delivery of your goods.

Company Name:	
Address:	
Telephone No:	
Purchase Order No:	

Type of Nurse Call System?

Intercall

Quantec

Courtney-Thorne

Aid-Call

Other – Please Specify:

Description	Unit Price	Quantity	Total
Wander Mat	45.00		
SPECIAL OFFER (3 Mats for £100)	100.00		
Heavy Duty Wander Mat	85.00		
Pear Push Lead (2 metre)	15.00		
Sentry Deluxe Bed Package	125.00		
Sentry Deluxe Chair Package	125.00		
Other (Please specify):			
	Sub-Total		
Delivery Charge (Courier)	10.00	1	
	TOTAL		

Please sign and return to complete your order, by fax (01236 707 929) or by post.

Signed: _____ Position: _____

TERMS & CONDITIONS

- Prices provided are valid until December 2010 and may be subject to change without prior notice after publication of this document. In such instances you will be advised that the price has changed when the order is placed and you will be asked to provide confirmation of your order.
- We can not guarantee prices for accessories that will be connected to a Zetler Systems. Prices may vary depending on our current supplier's rate.
- Delivery times are estimated only and are not guaranteed. All products are made to order and may vary in delivery times.
- Payment Terms are strictly payment on delivery. Failure to provide payment 14 days after delivery will result in a 5% interest charge added to your order. If payment is still not received, we reserve the right to charge interest at a rate of 5% per 14 day period were payment is not received.
- We reserve the right to refuse to accept orders for products in the event a customer's account remains unsettled.
- Payment can be accepted by Cheque, BACS or Credit/Debit Card. Please note that Credit Card Payments will incur a 2.5% charge.
- Manufacturers warranty is provided on all products, except in circumstances of customer wear and tear and water damage. Pressure Mats and Pear Push Leads have a 3 month warranty period. All other products, including the Sentry Deluxe Range, have a 12 month warranty period.
- We shall have no liability for errors in specification provided by the customer, who is solely responsible for accuracy when describing the nurse call system that the accessories will connect to. We will not be held responsible for any charges to return/repair items that do not meet the requirements of the homes nurse call system due to such errors in specification.
- All sales are final. We do not offer any refund or returns policy on all of our goods unless they are deemed faulty.